PGYVC HOUSE TEAM "BEAR" POLICIES

The Prince George Youth Volleyball Club is a non-profit organization committed to be an instructional and high performance organization for youth volleyball players and coaches in the Prince George area who seek to promote personal and team development skills, while raising the level of awareness and competitive play in all levels of the sport.

PGYVC HOUSE PLAYER CODE OF CONDUCT

- Players will treat ALL coaches, parents, game officials, volunteers, adults and teammates with courtesy and respect at all times. Respect and accept the decisions made by the coaching staff and officials at all times.
- Players are required to attend all practices. If for any reason a player cannot make practice, they are expected to notify the coach at least 12 hours in advance. If an emergency situation arises, the player will make contact with the coach as soon as possible. Being on a team requires dedication of attention and time.
- Players are required to be on time to practices and games as set out by their coach.
- Players will report any injury or illness to my coach before any practice or game. If injured, every effort should be made to attend practice or games in town for learning purposes.
- Players will not be involved in any sort of bullying behavior whether physical or verbal. Bullying and harassment includes any inappropriate conduct or comment towards a player, parent, coach, opponent, or official, that the person knew or reasonably would have known would cause that person to be scared, humiliated or intimidated.
- Players will connect and communicate with others through Social Media in a positive manner ensuring comments will not be interpreted as slurs, demeaning or inflammatory. Players will refrain from uploading, posting, emailing or otherwise transmitting any content that is offensive, obscene, unlawful, threatening, abusive, harassing, defamatory, hateful, invasive of another's privacy or otherwise objectionable.
- Players will exercise self-control at all times and not engage in any illegal use of drugs, alcohol, smoking (including vaping) and refrain from foul or profane language.
- Players should be aware their actions are a reflection of themselves, their team, their club and their community and do their very best to develop into the best athlete and person they can be.
- Players should be aware they can be removed from the team or Club for failing to abide by the above rules.

PGYVC HOUSE PLAYER PARENT CODE OF CONDUCT

As a Parent/Guardian, I fully recognize I am a role model to all players in PGYVC and I will:

- Be a positive role model for my child and encourage sportsmanship by showing respect and courtesy, and by demonstrating positive support for all players, coaches, officials and spectators at every game and practice.
- NOT engage in any kind of unsportsmanlike conduct with any official, coach, player, or parent such as booing, taunting, and/or refusing to shake hands or using profane language or gestures.
- Respect the officials and their authority/decisions during games.
- Refrain from coaching my child or other players during games and practice.
- Teach my child that doing one's best is more important than winning, so that my child will never feel defeated by the outcome of a game or his/her performance.
- Demand my child treat other player's coaches, officials, parents and spectators with respect regardless of race, creed, colour, sex or ability.
- Inform the Coach of any conflicts with practices and games well in advance of the event.
- Inform the Coach of any physical disability or ailment that may affect the safety of my child or other players.
- NOT "bad mouth" coaches, players, parents or PGYVC to others in or outside of the league.
- Ensure that relatives and guests abide by the PGYVC Parent Code of Conduct.
- Connect and communicate with others through Social Media in a positive manner ensuring comments will not be interpreted as slurs, demeaning or inflammatory.
- Will refrain from uploading, posting, emailing or otherwise transmitting any content that is offensive, obscene, unlawful, threatening, abusive, harassing, defamatory, hateful, invasive of another's privacy or otherwise objectionable.
- Drop off and pick up my children) from practices and games early or on-time.

PGYVC HOUSE PLAYING TIME POLICY

Coaches are to play each child equal amounts for the first two sets of each match. Coaches are then free to play those players that they feel deserve to play the third set (if time allows) based on attendance, effort and skill level. Each athlete must start at least one set. Injuries or behavioral issues must always be considered when addressing playing time. PGYVC will make all attempts to ensure that coaches do not have more than 12 players per Bears team.

PGYVC HOUSE UNIFORM POLICY

Each player will receive and be able to keep a T-shirt as part of their registration fee. Please make every effort to wear to practice and games as the shirt is colour coded and named for each team.

PGYVC HOUSE REGISTRATION AND FEES.

- Registration fees are collected at sign up for the House League. Payment can be made by cash or cheque.
- If there is a need to post- date payments, please speak to the person at sign-up and arrangements can be made.
- Every effort will be made to honour requests to be on the same team as another player due to transportation issues but limits will be made to have all friends or class mates on one team. It is the intention to make House teams fun for everyone and not make school teams.

PGYVC HOUSE FEE REFUND POLICY

PGYVC is a non-profit organization with the goal to set realistic budgets and provide upfront costs to each player and parent at the start of the season. As such we are hesitant to offer refunds so we can maintain our budget and prevent incurring additional costs. Strong evidence must be provided from the family to explain why you feel a refund should be given. Payment is collected at registration. If an athlete requests a refund at any time before January 15, a \$25 administration fee will be deducted. After January 15th, refunds will only be given on a case by case basis. Here are some guidelines:

- Moving from Prince George a pro-rated system taking into account the time spent on the team
- Major Injury a pro-rated system taking into account the time spent on the team and a doctor's note.
- Removal due to misconduct any player who has been removed from a team as outlined in the player code of conduct will
 not receive a refund.

PGYVC HOUSE COMPLAINT POLICY

Players are encouraged to communicate directly with their coach. Parents are encouraged to help their children to communicate appropriately with their coach. If a parent becomes concerned about controversial issues, they are strongly encouraged to give themselves the "24 hour rule", and to discuss with the coach privately. Parents should not direct any complaints to coaches during competition. Parents should show respect y not complaining publicly about the coach, particularly during completion. In the event parents or players have concerns, issues or complaints the PGYVC Complaint Process is as follows:

Plaver→	Coach
Parent Team Manager→	Coach
Parent	PGYVC Board Member (email addresses on website)

Should disciplinary action be required a Committee will be formed of three Board Members. These members will not be a coach or a parent of a team player.