PGYVC REFUND POLICY

As the Prince George Youth Volleyball Club is a non-profit organization, our goal is to set realistic budgets and provide up front costs to each athlete and parent at the start of the season. As such we are very hesitant to offer refunds so we can maintain our budget and prevent incurring additional costs to athletes/parents. Strong evidence must be provided from the parent/athlete to explain why you feel a refund should be given. At the time of registration, payment will be collected from all athletes. If an athlete requests a refund at any time before January 15, a \$25 administration fee will be deducted. This applies to both Bears and Kodiak athletes. After January 15, refunds will only be given on a case by case basis – the following outline some major instances when we will/will not offer refunds.

Moving from Prince George

In instances where athletes move during the club season, the athlete/family can request a

refund. This is calculated using a pro-rated system taking into account time spent with the team prior to moving.

Removal Due to Misconduct

Any athlete who has been removed from the Prince George Youth Volleyball Club due to misconduct (including things like drinking, drug use, continued misbehavior etc.) will not be given a refund.

Major Injury

Players sustaining a major injury may request a refund. However, all refunds will be calculated using a pro-rated system, taking into account the amount of time spent with the team prior to the injury. A physician's note will be required for all refunds made due to injury.

Please note:

Registration and Evaluation Fees are due at Registration. The due date for Kodiak Fees will be determined by the board of directors. Please see the Kodiak Fees Policy on our website.

Refunds will not be available for athletes who choose not to attend tournaments. Please see the Kodiak Travel Policy on our website.