



PGYVC Complaint Procedure

Players are encouraged to communicate directly with their coach. Parents are encouraged to help their children to communicate appropriately with their coach. If a parent becomes concerned about controversial issues such as fair playing time, they are strongly encouraged to give themselves the “24 hour rule”, and to discuss with the coach privately, after the heat of the moment has subsided. Parents should not direct any complaints to coaches during competition. Parents should show respect by not complaining publicly about the coach, particularly during competition.

In the event parents or players have concerns, issues or complaints the PGYVC Complaint Process is as follows:

1. Player-----Coach
2. Parent-----Team Manager-----Coach
3. Parent-----PGYVC Board Member